

Speech & Swallowing Specialists of KC Continuing Education Refund Policy

1. Refund of Fees in the Event of Program Cancellation or Rescheduling by the Provider

At Speech & Swallowing Specialists of KC (SaSS KC), we strive to deliver high-quality continuing education programs. However, there may be instances where we must cancel or reschedule a program due to unforeseen circumstances. Our policies for such events are as follows:

- **Cancellation by the Provider:** If a program is canceled by SaSS KC participants will receive a full refund of all registration fees paid. Refunds will be processed within 14 days of the cancellation notice.
- **Rescheduling by the Provider:** If a program is rescheduled, participants will be notified as soon as possible. Participants will have the option to attend the rescheduled program or receive a full refund of their registration fees. If choosing the refund option, participants must notify us within 7 days of receiving the rescheduling notice. Refunds will be processed within 14 days of receiving the participant's decision.